



Terms and conditions

Introduction:

We know that you probably hate lengthy terms and worse yet, contracts. We get it! We flipping hate them too. Our intention is not to overwhelm you with long complicated legal mumbo jumbo. Instead, we just need to make sure we are all on the same page. These terms and conditions apply to your use of our services.

The Service:

We provide a fixed price laundry service subscription. This is a monthly fee, and you will be billed on the day of subscribing to the service and again, on the first of each calendar month. We collect, wash, iron, pack and deliver your laundry.

Legality:

A legal contract is concluded at the time when you've made payment for the monthly subscription. Entering into such an agreement will imply that you agree with these terms of use.

Cancellation:

We'd love to stay friends forever. However, we do understand that sometimes it is time to say goodbye. So, no hard feelings. No need to pay any cancellation fee. You just say I want out however if not cancelled before the 1st of next calendar month, you will have to pay for the new month.

Damages:

Although we do our best to prevent any damages to your garments, unfortunately, every garment, regardless of brand or quality, will wear out over time, and there is nothing Absolute Laundry can do to predict when this will happen, or prevent it. For damage related to normal wear and tear, Absolute Laundry does not provide reimbursement or compensation. Per industry standards, the following are considered to be normal wear and tear: Shrinkage from repeated laundering, Curtain shrinkage, Colour fading, Small holes or tears, Discoloration caused by hygiene or beauty products (deodorant, perfume, cologne), Button damage, Thinning of fabric.